## TLDSB SCHOOL-HOME COMMUNICATION TOOLS!

Many of our parents and students use email, text messaging, and social media every day. Our schools and teachers are able to communicate with parents and/or students by phone, email, text message, and social media.

Here are some examples of what our communications system SchoolConnects will do:

- Schools are able to send email messages to parents about such things as school events, a school council parent meeting, or the school newsletter;
- A text message may be sent to parents to remind them about parent information evenings;
- Schools can send a message regarding snow days;
- Teachers have the option to send text messages to students reminding them of upcoming tests, or email regarding assignment due dates;
- Teachers can also send similar messages about tests and assignments to parents;
- School Principals can send voice messages and text messages to parents of students on a field trip notifying them of a delayed return time; and
- The school board can send a message to all parents about an emergency such as a lockdown or a school evacuation.

To ensure this process is successful, we ask that you keep your contact information updated at your school as soon as possible after changing.

To receive text messages please follow the step below. This will notify your cell phone provider, and our message provider, Synrevoice, that you consent to receive the messages.

## Text the word 'Join' to 56360

You will receive a confirmation text in return. "Reply HELP for help. Reply STOP to cancel." Your cell number will be activated as soon as the school has entered your data from the registration form.

Any text messages from TLDSB will be received from the number 56360. We recommend that you add this to your contact list in your cell phone with the name "TLDSB". This way when messages arrive, the caller ID feature on your phone will show they are from Trillium Lakelands District School Board.

Canada Anti-Spam Legislation (CASL) prohibits the sending of commercial electronic messages. The school board and your school require your consent on the attached form to send any electronic message that promotes, advertises, or offers for sale anything including school pictures, field trips, yearbooks, food programs, event tickets, etc. Please have this completed by any parent/guardian who did not sign the CASL consent on the registration form.



